



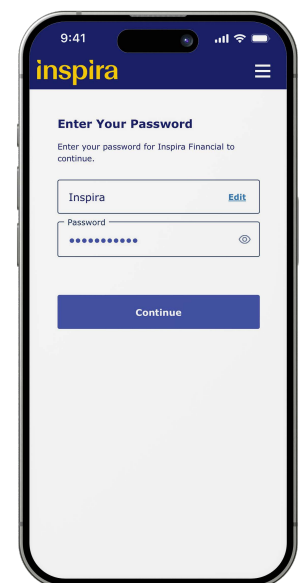
## Manage your TexFlex FSA on the go With the Inspira Mobile<sup>®</sup> app

One of the many benefits of having a TexFlex flexible spending account (FSA) is having access to the free (and secure) Inspira Financial Mobile app. This is a great way to manage your account(s) in the palm of your hand. With this app, you can do things like:

- Check your account balance(s) and view account activity
- Submit claims for reimbursement
- View your account alerts and “to-do” items
- Access the Eligible Expense Scanner
- Review a list of common eligible expense items

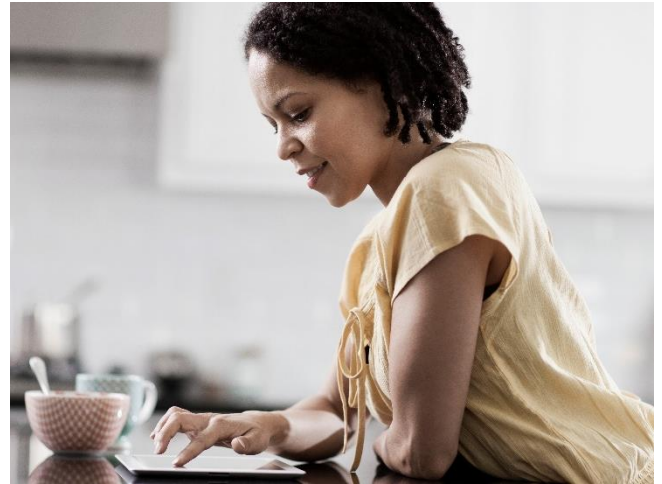
### How to get started

- You can download the app from your mobile device’s app store.
- Simply search “Inspira Mobile”.
- The app is supported by the following devices:
  - iOS version 10 or above on iPhone<sup>®</sup> 5S, iPad Air<sup>®</sup>, iPad Mini<sup>®</sup> 2 or newer models and
  - Android version 7.0 Nougat or above on phones or tablets.
- Once you download the app on your mobile device, you can log in.
  - Make sure you first register your account online at [www.TexFlexERS.com](http://www.TexFlexERS.com) to create your username and password.
  - You will use the same username and password for the mobile app.



## How to file eligible FSA claims on the app

1. After you log into the Inspira Mobile app, tap **Manage**.
2. Select “**Request funds (submit a claim) from your reimbursement account(s)**”.
3. Tap to **Add a claim**. Then, select your expense type. Tap **Continue**.
4. Enter your expense details. Tap **Continue**.
5. Review your claim information and add another claim, if needed. Otherwise, tap **Next**.
6. Select where to send the funds to and tap **Next**.
7. Tap the **+ sign** to add a document. You can choose to take a photo, upload a photo, or upload a document. Your documents **must show** the following:
  - merchant/provider name
  - patient name (if applicable)
  - date of service
  - description of service
  - final amount you had to pay
8. After you upload your documents, tap **Next**.
9. Read the claim certification statement and select **Signature** to sign your claim. Then tap **Submit**.



## Manage your account settings

- After you log into the Inspira Mobile app, tap **Settings**.
- From this screen, you can review/manage your:
  - Profile
  - Touch ID preference
  - Account notifications

## We're here to help

If you need assistance while on the app, tap **Help**. From there, you can view our contact info, the Eligible Expense Scanner, a list of eligible expenses, accessibility services and more.

You can also log into [www.TexFlexERS.com](http://www.TexFlexERS.com). Select **Help & Support** to email or chat with a TexFlex customer care representative, or call **(866) 353-9839 (TTY:711)**. We're available to help Monday through Friday, 7 a.m. to 7 p.m. CT, and Saturday, 9 a.m. to 2 p.m. CT.

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Inspira Financial Health, Inc. is the third-party claims administrator of the TexFlex flexible spending accounts.

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**TEXFLEX**<sup>SM</sup>